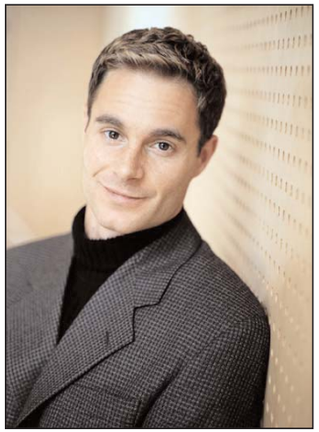


Will McKenna

E-learning Specialist, Medio

Primary - Medium Company Content Author

"I never met a coffee bean that I didn't like"

Education: 4yr degree Age: 30

Home Life: Recently married
1 year old daughter
Enjoys hiking
Recently rescued from a California mountaintop

Work Environment

Company Profile

Company size. 25,000

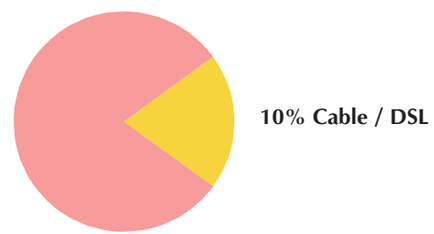
Team locations . . . . . Primary (Chicago: 15 + 5 Consultants)
Secondary (Berlin: 5)

Team size 20

VPN. . . . . Yes

Corporate goals . . . . . Reduce cost of content development
Reduce cycle time
Deliver quality product

Work Location



Secondary Office	Remote Location
Cubicle	Available surface
3yr old laptop 2 Gb free space	3yr old laptop 2 Gb free space

Work Life

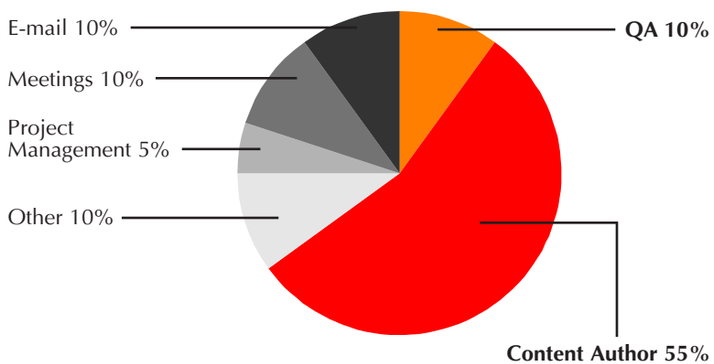
Goals

- Take the lead in coordinating between Chicago and Germany
- Create engaging learning solutions
- Internal recognition through sharing best practices
- Help shape short and longterm goals of the department

Current Project

Corporate-wide PeopleSoft implementation of 6 new modules to roll out to 8000 employees worldwide in 3 countries.

Responsibilities



OnDemand

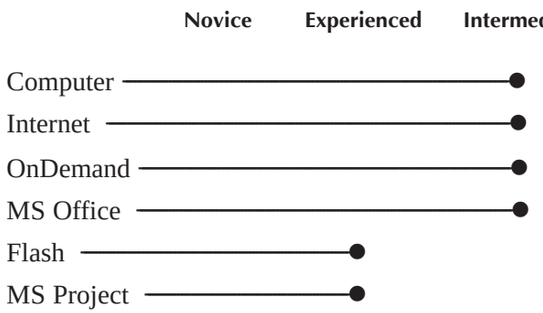
Current Version . . . . . Dunes

Installation . . . . . Multi-user

Delivery Method . . . . . URL-launched Topic via browser-based player, HEMI, Usage Trcking, Documentation

Years Experience 2

Competency . . . . . Intermediate

Requested Heuristics . . Ease of Use
Powerful Functionality
Ability to Undo

Software Competency