



Jane Usher

Training Specialist, Micrology

**Secondary - Small Company
Content Author & Publisher**

Education: 4yr degree **Age:** 30
Home Life: Married
 Avid bird watcher
 Recently drove off the road while spotting a falcon

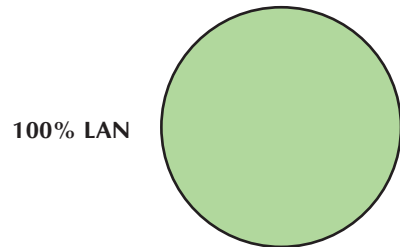
“If people learned software as easily as birds learned to fly, my job would be easy”

Work Environment

Company Profile

Company size 2,000
 Team locations Minneapolis
 Team size 5
 VPN No
 Corporate goals Reduce costs
 Increase productivity

Work Location



Primary Office
 Office
 2 yr. old Desktop
 1.5 GB free space

Work Life

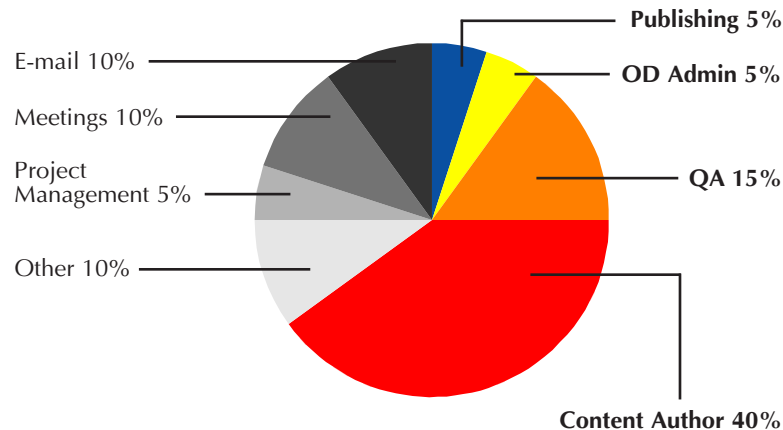
Goals

- Support all aspects of OnDemand content development
- Meet deliverable due dates
- Create high quality simulations
- Help prove ROI of Training Department

Current Project

Maintaining Standard content for 300 employees; roll out of new internal application content to 150 employees

Responsibilities



OnDemand

Current Version Dunes
 Installation Singles with merge
 Delivery Method Thick Player, ODweb
 Years Experience 3
 Competency Expert
 Requested Heuristics Easy to learn
 Ability to undo
 Reliability

Software Competency

