Greg Rutherford

IT Specialist, Medio

Secondary - Medium Company IT

Education: BS Computer Science Age: 39

Home Life: Married, two girls,
Loves Sci Fi
Attends convensions as “Darth Vader”

“If you have built castles in the air, your work need not be lost; that is where they should be. Now put the foundations under them.”

Work Environment

Company Profile

Company size. 25,000

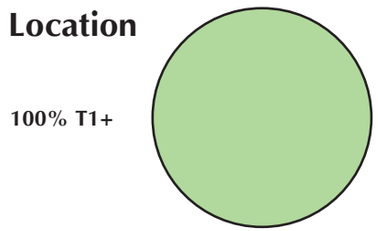
Team locations . . . . . Primary (Chicago: 15 + 5 Consultants)
Secondary (Berlin: 5)

Team size 3

VPN. . . . . Yes

Corporate goals . . . . . Reduce downtime
Respond to corporate IT needs quickly and efficiently

Work Location



Primary Office

Cubicle

New desktop
2 Gb free space

Work Life

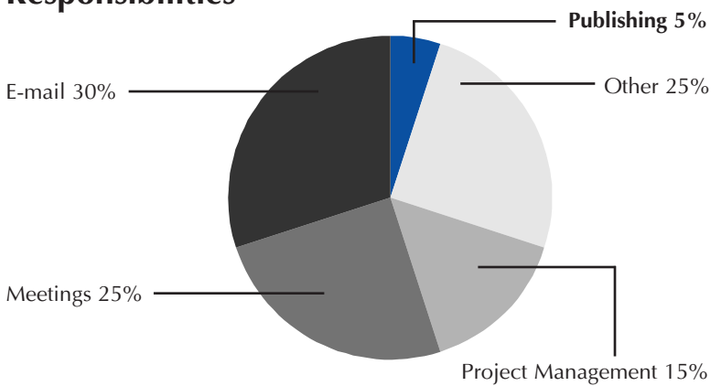
Goals

- Internal recognition
- Meet or exceed corporate IT needs
- Reduce downtime

Current Project

Assist client in a corporate-wide PeopleSoft implementation of 6 new modules to roll out to 8000 employees worldwide in 3 countries. Assist installation of new servers to support PeopleSoft rollout.

Responsibilities



OnDemand

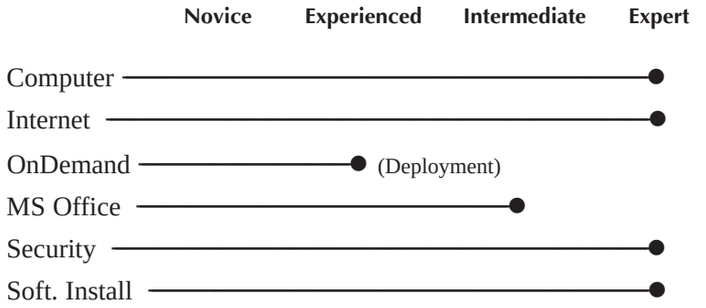
Current Version . . . . . Dunes

Installation . . . . . Multi-user

Delivery Method . . . . . URL-launched Topic via browser-based player, HEMI

Years Experience 1

Competency . . . . . Experienced (Deployment)

Requested Heuristics . . Ease of Use
Powerful Functionality
Ability to Undo

Software Competency